THE POWER OF ONE

Your documents — safe, secure, and accessible

ONE click™

ARCHIVE D   ENTS

Archive and retrieve documents with ease

ONEclick is our highly-secure, self-service administrative system for electronic archiving and retrieval of documents that have been previously delivered to your audience. ONEclick reduces call center call times by making documents, content, emails, SMS, etc, immediately accessible to agents, sales and marketing sta , via our easy to use document search and retrieval system.

Search all archived documents

Our system allows users to search and access all archived documents such as Letters, ID Cards, EOBs, Statements, EOCs, and Enrollment Kit's. These documents can be viewed online and re-mailed, emailed, or faxed to the recipient.
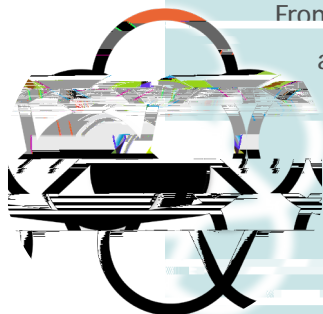
Safe and secure for 10 years

ONEclick provides immediate online access to speci c archived compliance documents and marketing communications. Every mailed document is electronically archived for 3 years online and 7 years near line.

ONEclick features include:

- Archive documents for 3 years online and 7 years near-line
- Instant retrieval of documents for viewing online
- Documents remailed, emailed, faxed in real-time to recipient
- Browser Based Web Portal
- Flexible search criteria
- Single Sign-on capability
- Interfaces with client web portals
- Highly secure, HITRUST Certi ed
- HIPAA compliant

ONEsuite. Our Industry-Leading Data-Driven CCM + CX Platform for Healthcare

From digital transformation to customer acquisition, satisfaction and retention, our ONEsuite platform has everything you need to achieve digital transformation goals and e ectively improve customer communications.

For more information

call 1-310-448-6400

email sales@oneildigitalsolutions.com

visit www.oneildigitalsolutions.com

ONEIL DIGITAL SOLUTIONS